

C O M P A N Y P R O C E D U R E CN1637

Title PRODUCT WARRANTY	Ref CP2	Issue A
	Page 1 of 1	
	Authorised <i>11/2A</i>	

Sentek Limited of Braintree, Essex, United Kingdom, hereinafter referred to as 'the Company', operates Product Warranty procedures outlined in this Work Instruction. The Product manufactured by, and supplied from, the Company and purchased either from the Company or from its authorised Agents or Distributors is under

Warranty against defects in material,
packaging and workmanship

for the period of one (1) calendar year from either the date shown on the Product Date Label or the date of shipment

The Warranty is subject to the following conditions and exclusions:

1. Product suspected faulty and returned in its original packaging is replaced and/or repaired by the Company and then despatched to the Customer at Company cost

2. The Warranty excludes the suspected faulty Product which is being mishandled, broken, contaminated or made inoperative by the Customer. Returned Product falling into any of the aforementioned category is not returned to the Customer. The Company instead issues a written Report on its findings

3. The Warranty excludes the Product used in hostile environmental conditions, the situation which can be proved by a visual inspection of the returned item

4. The Warranty excludes returned Product which has been modified by the Customer in any possible way

5. Damage caused to the Product caused by external agents such as fire, flood and lightning is not covered by the Warranty

6. Damage caused to the Product by its incorrect installation and/or incompetent use by the Customer is not covered by the Warranty

- End of Work Instruction -